

exactix

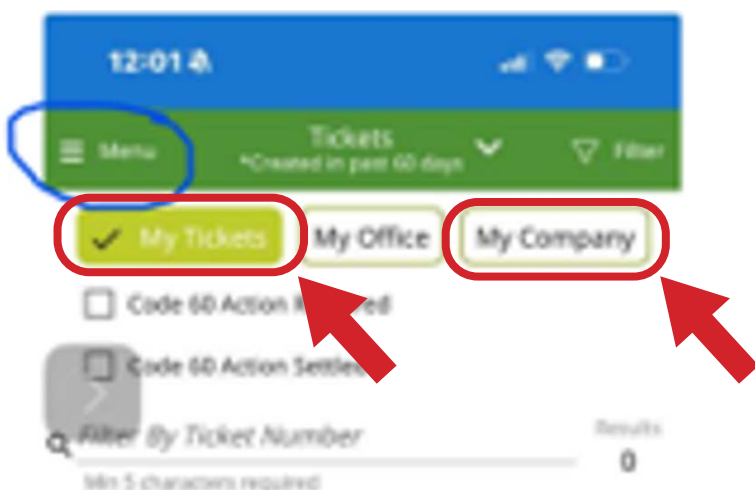
Mobile Instructions

STEP

1

Access the Exactix system

Access the Exactix system with your unique username and password. To create an account visit Exactix: <https://Exactix.VA811.com>. Select **Sign-up**.

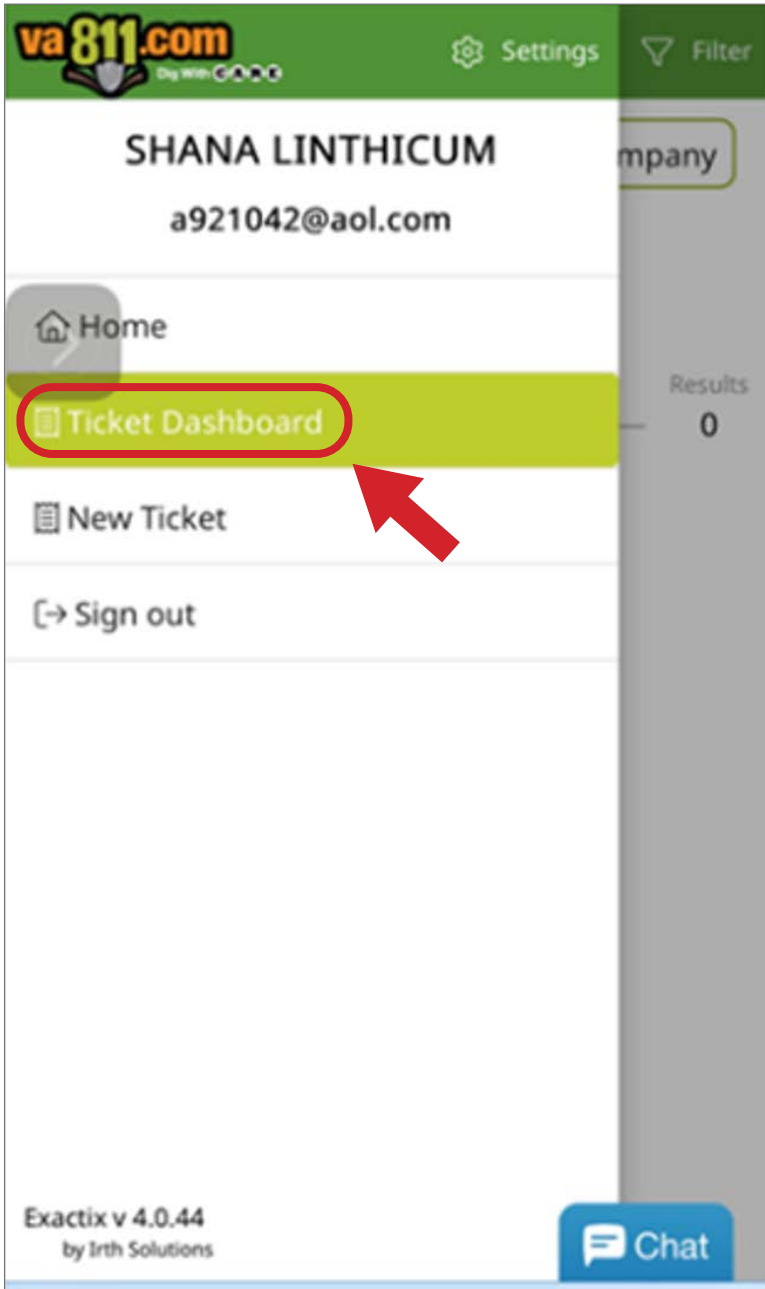


Select **My Tickets** to view your tickets or **My Company** to view all tickets for the company.

STEP

2

Select Ticket Dashboard

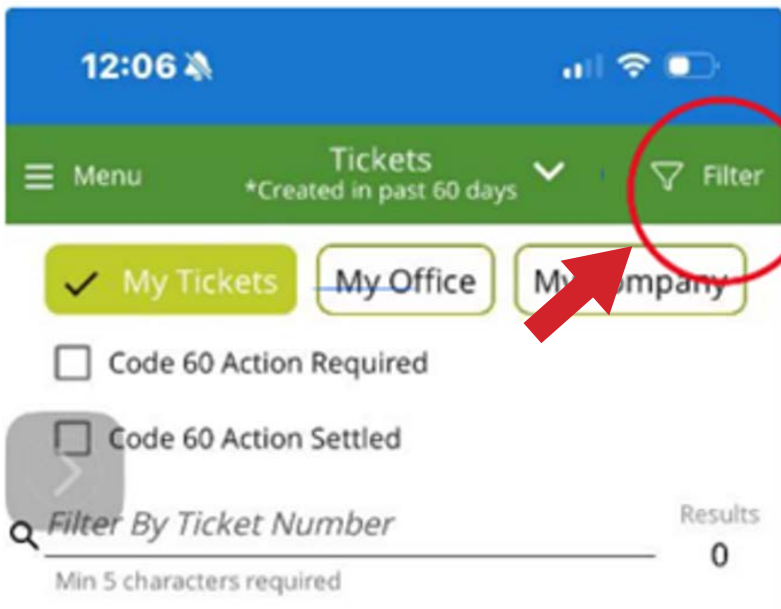


STEP

3

Select Filter

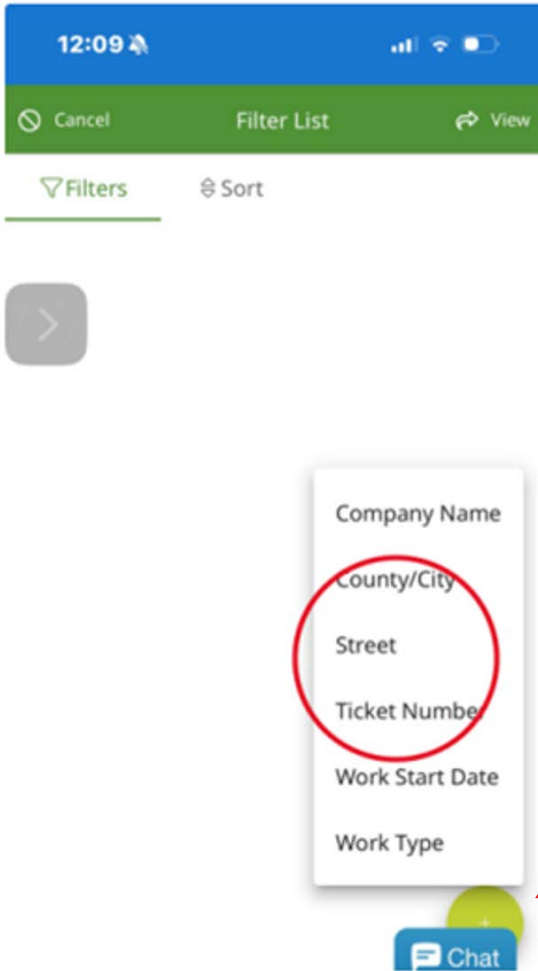
Users have several search options. Searches can be completed by selecting the **Filter** option or the **Tickets** option.



STEP

4

Select the (+) symbol



(+) symbol

The following search options will be displayed:

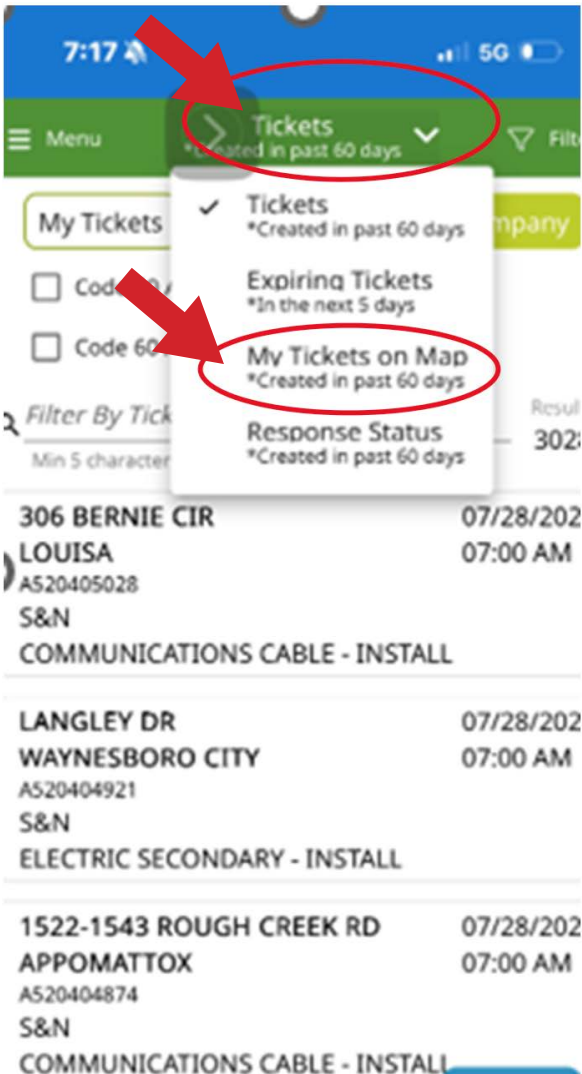
**Company Name, County/City, Street,
Ticket Number, Work Start Date,
and Work Type.**

STEP

5

Searches by Location

Searches can be conducted by location. Select the **Tickets** drop down menu, then select **My Tickets on Map** to use your location to find tickets in the area.

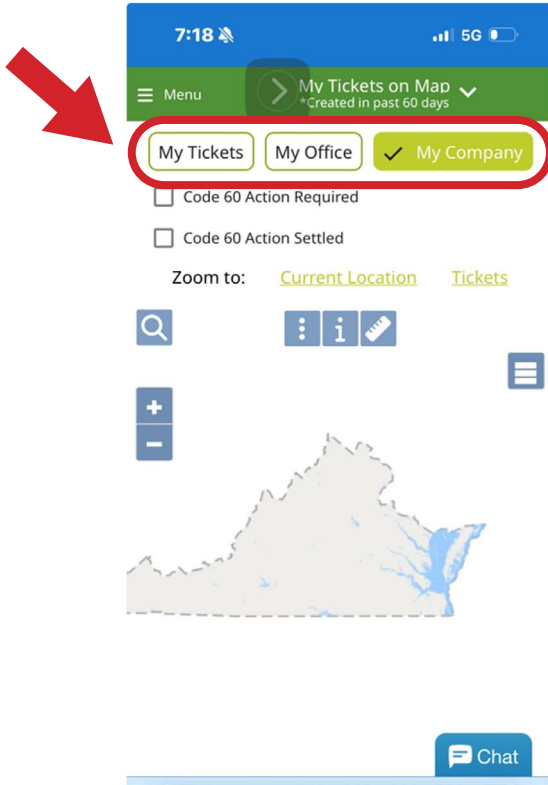


STEP

6

Check Your Search Criteria

Remember to check your search criteria to ensure you are viewing the correct option:
My Tickets, My Office, or My Company.



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