



Welcome to the newest
ERMA app feature:

LOCATE ASSIST

Smarter Scheduling. Fewer Delays.

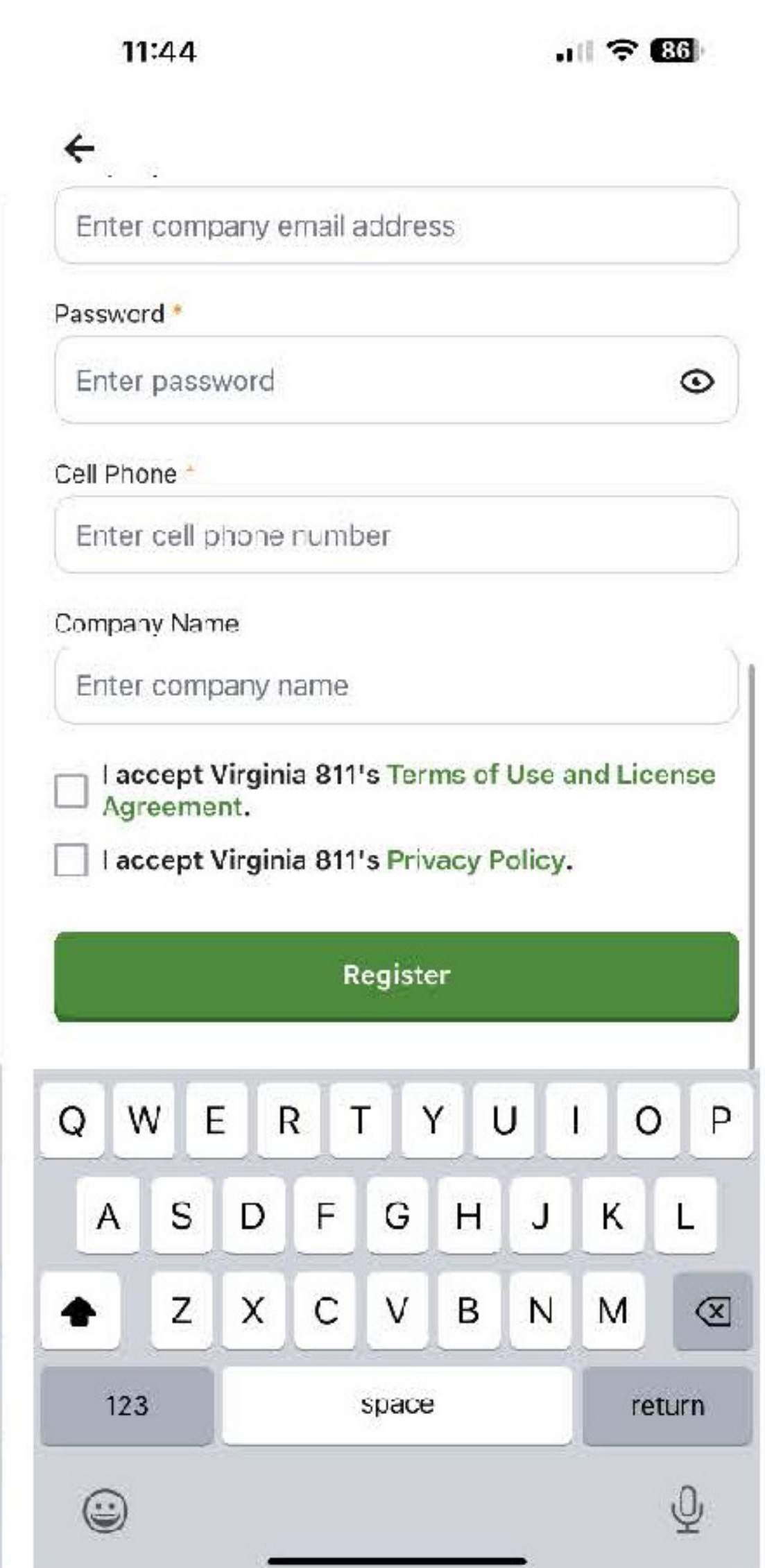
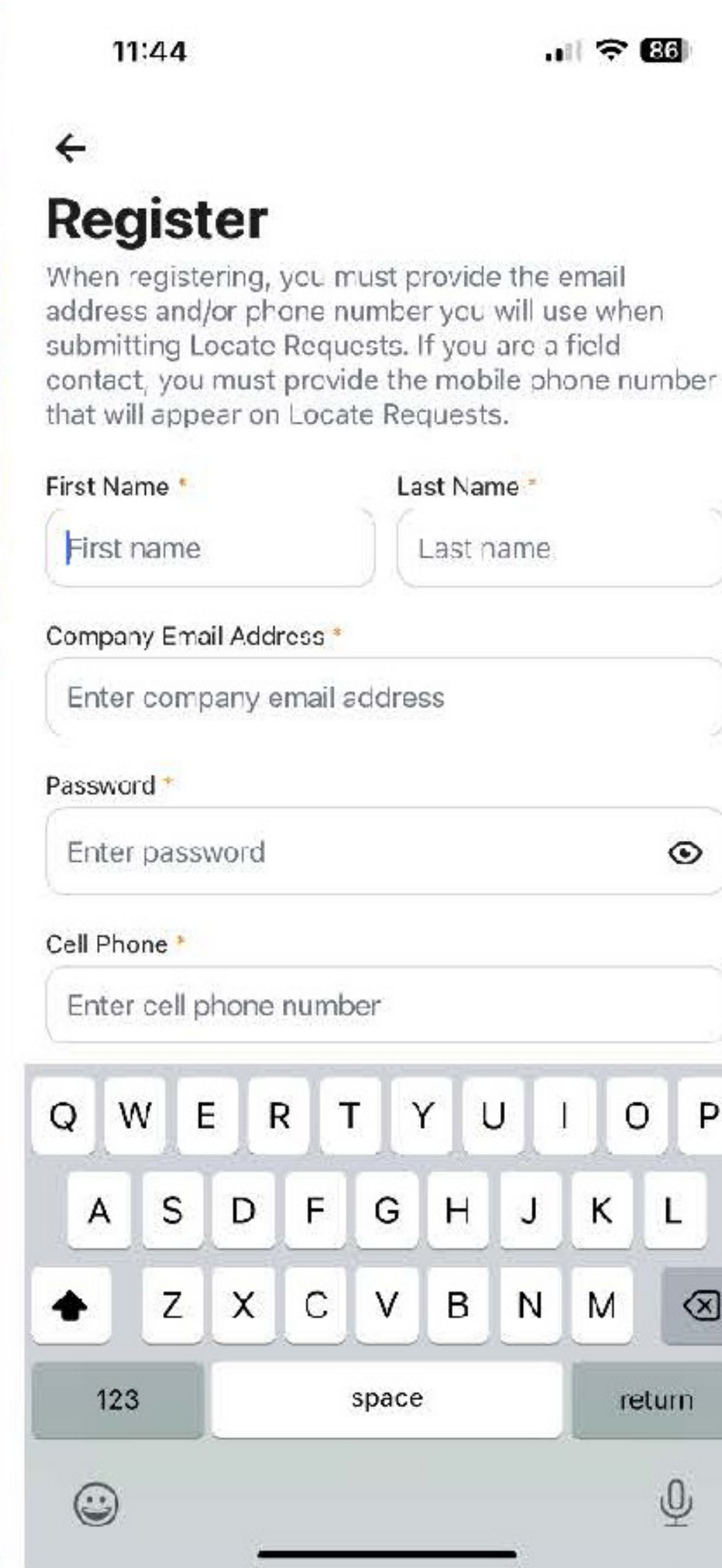
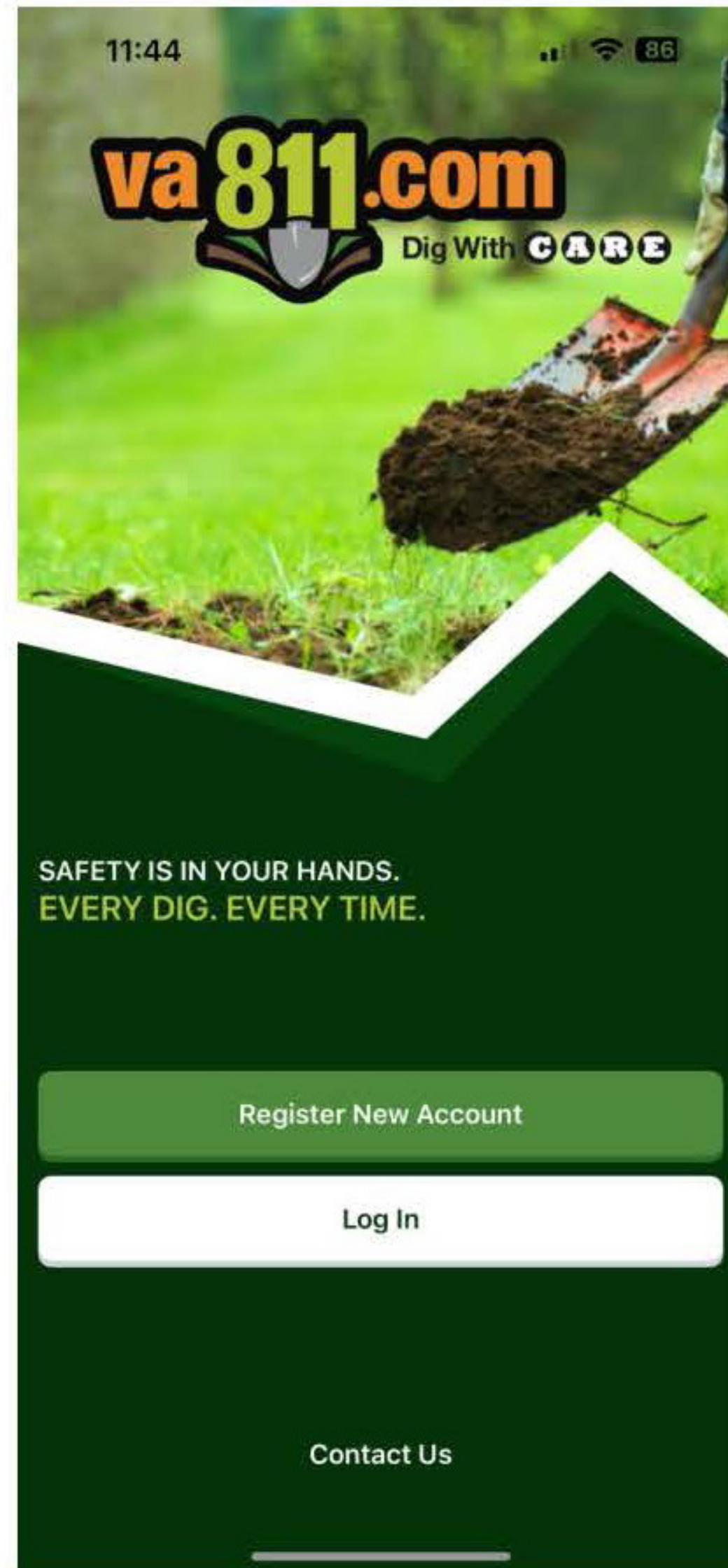
Virginia 811's **ERMA Locate Assist** helps excavators reduce potential delays by analyzing locate request volume in their area. If there's a high volume of locate requests in an area, the system alerts the excavator, allowing them to adjust their schedule. Excavators can then choose an alternative excavation date—within the next 12 business days—with lower locate request activity. While not a guarantee, this feature enhances planning and improves overall project efficiency.

This following guide will walk you
through its key functionalities.

Getting started is easy! - - - - - ●

Login and Registration:

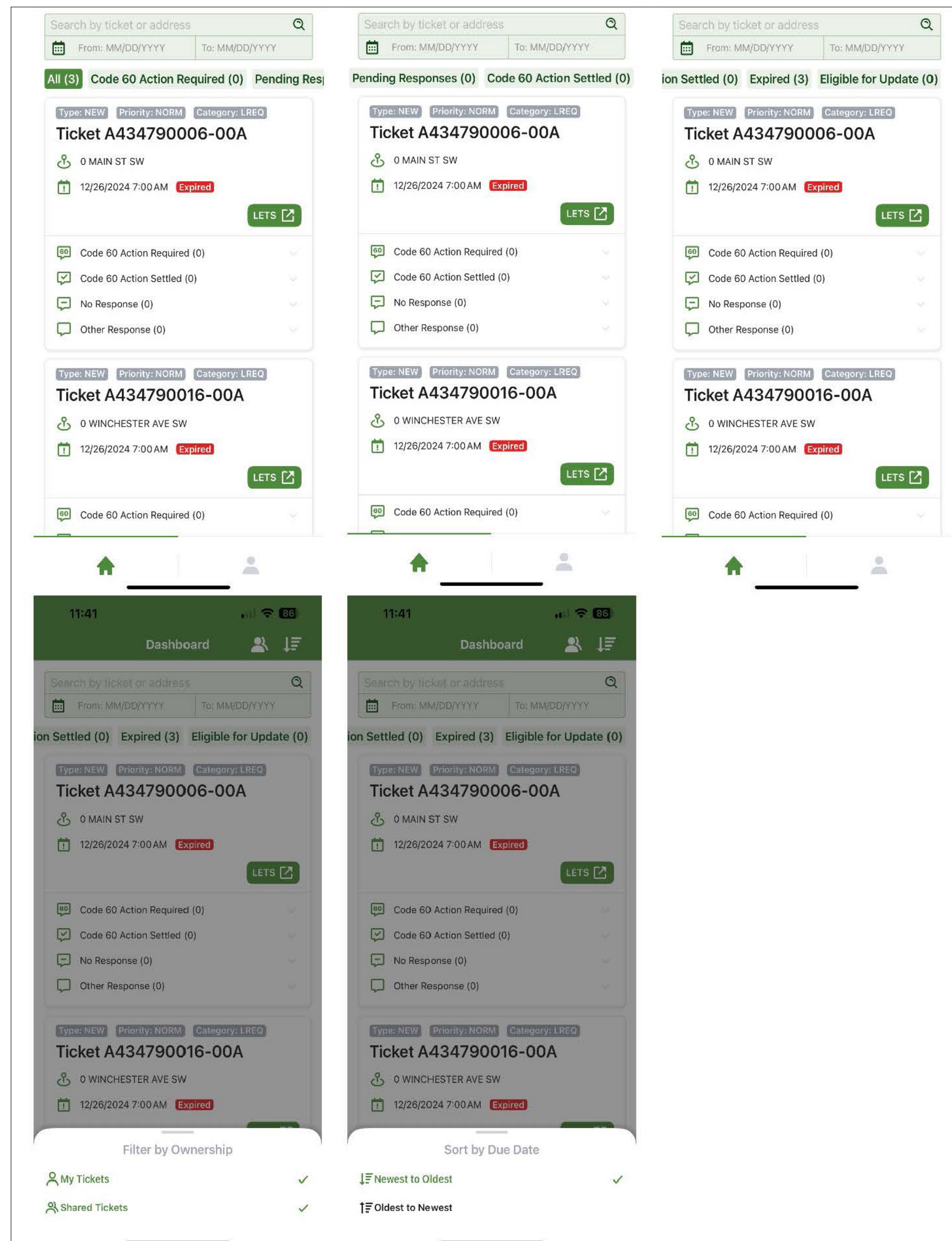
On the **Login** screen, enter your credentials to access your account. New users can tap **Register** to create an account by providing basic details and verifying their email.



Dashboard with Filter/Sorting Options:

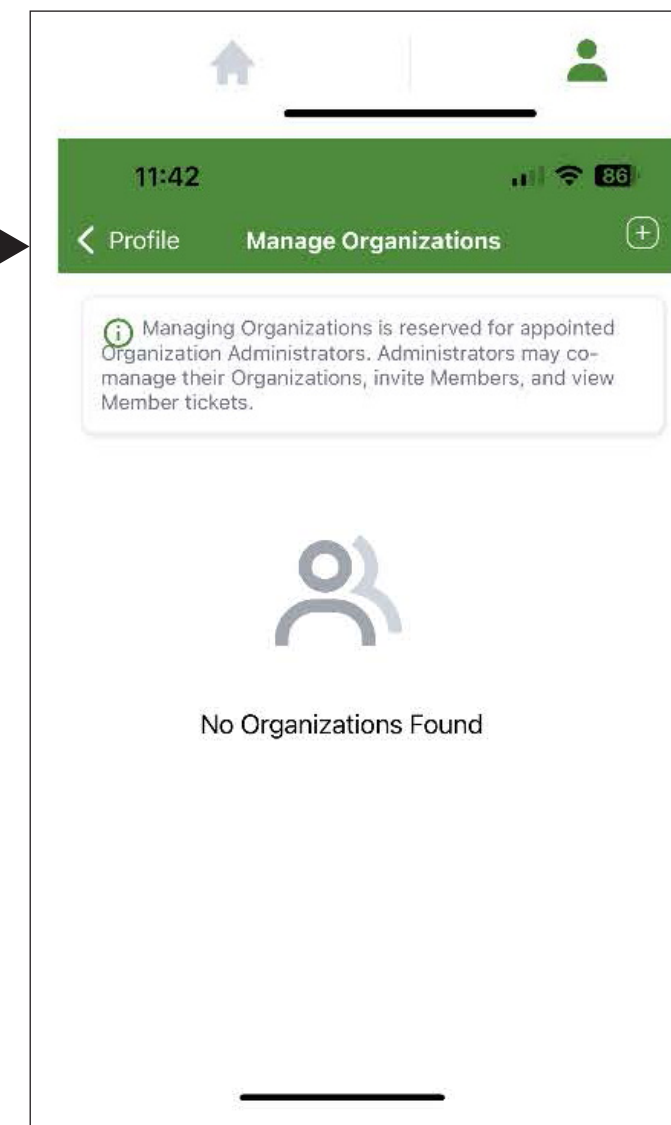
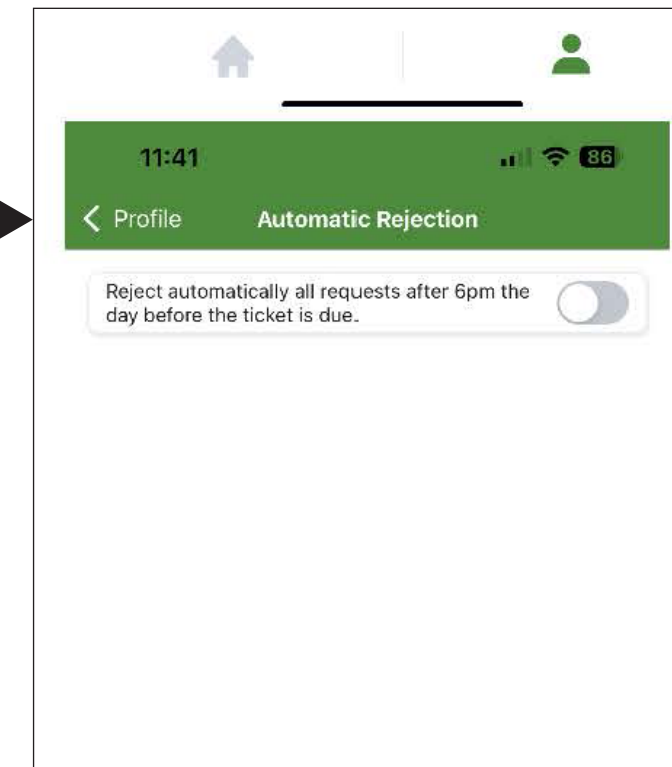
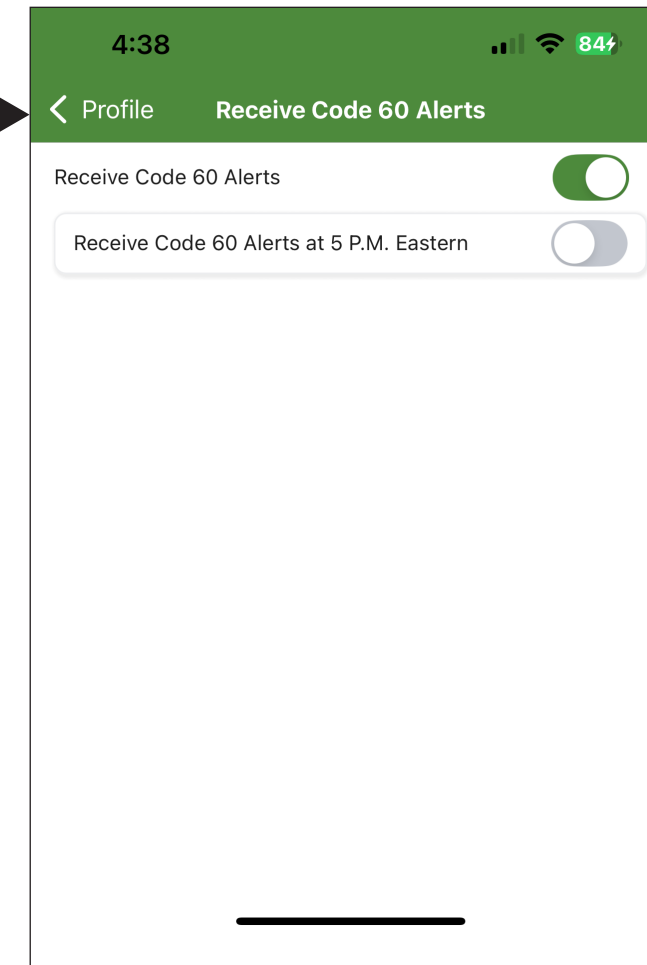
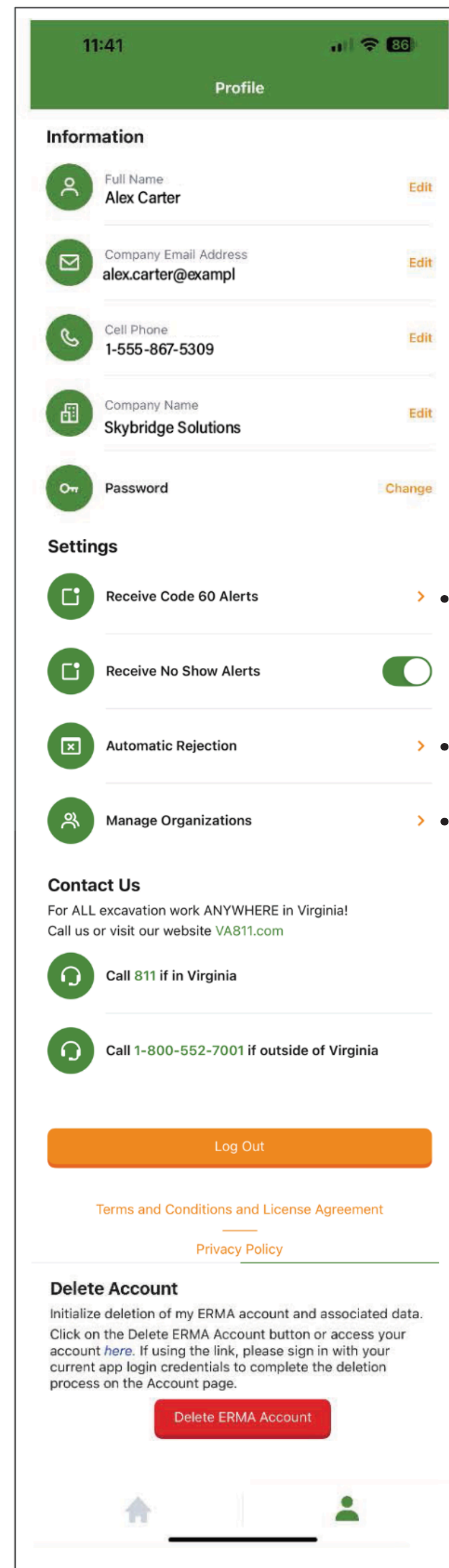
The **Dashboard** provides a real-time overview of all active locate requests.

Use filter and sorting tools to quickly find and organize locate requests by status, date, or priority, ensuring efficient navigation.



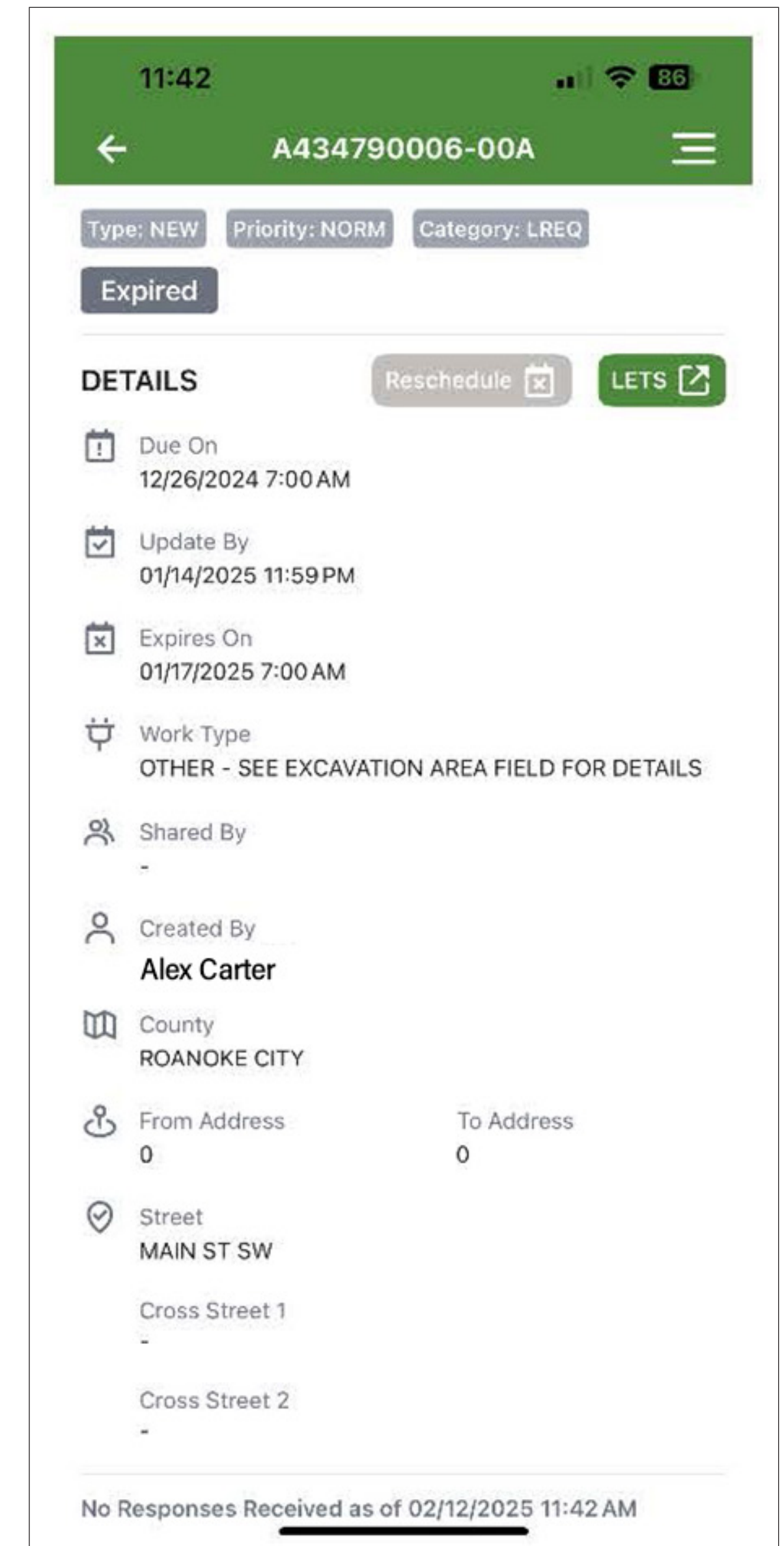
Profile and Settings:

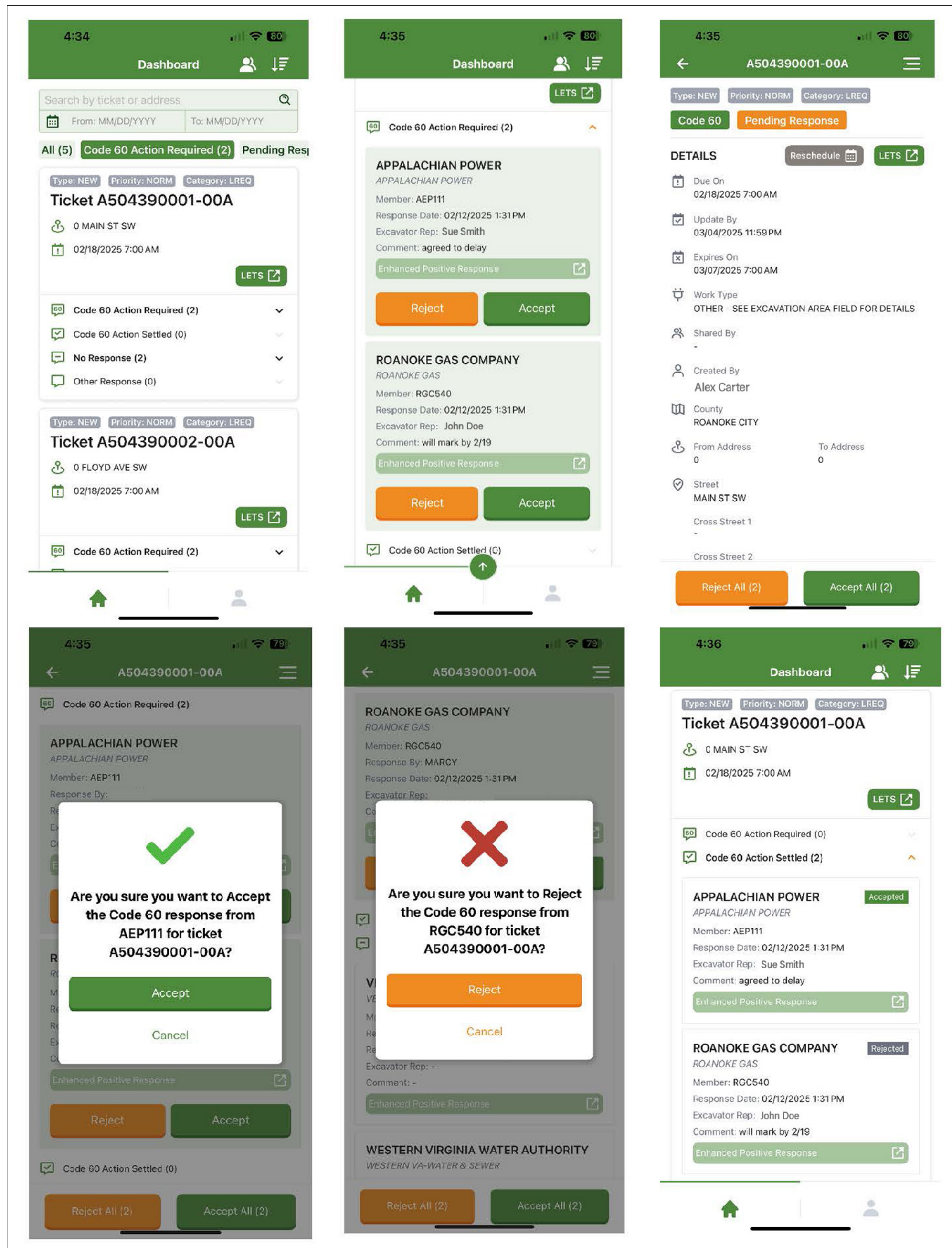
In **Profile & Settings**, users can manage personal information, adjust notification preferences, and customize their app experience.



Locate Request View:

Selecting a locate request from the dashboard opens the **Ticket View**, displaying all locate request details, status updates, and available actions in one place.



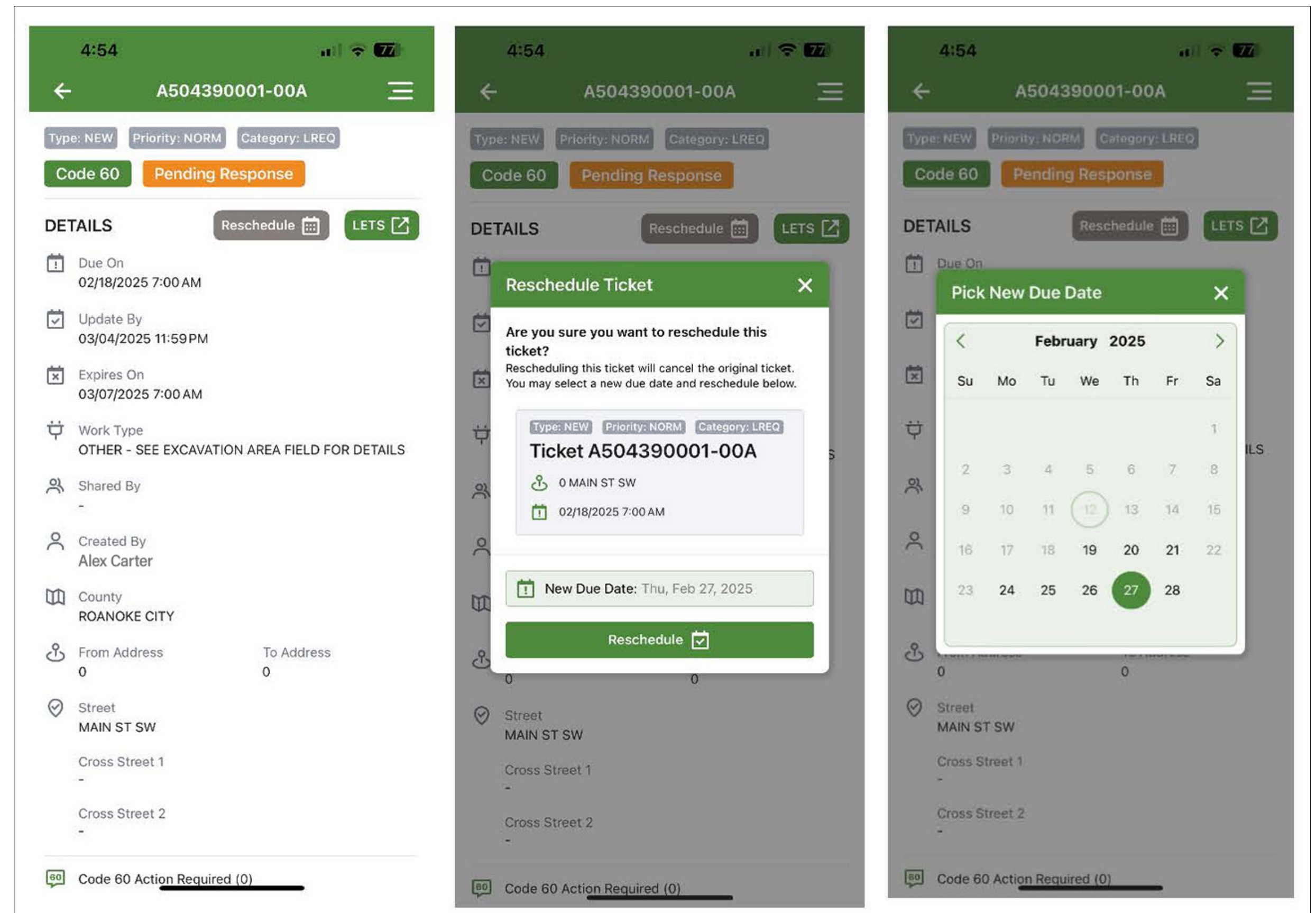


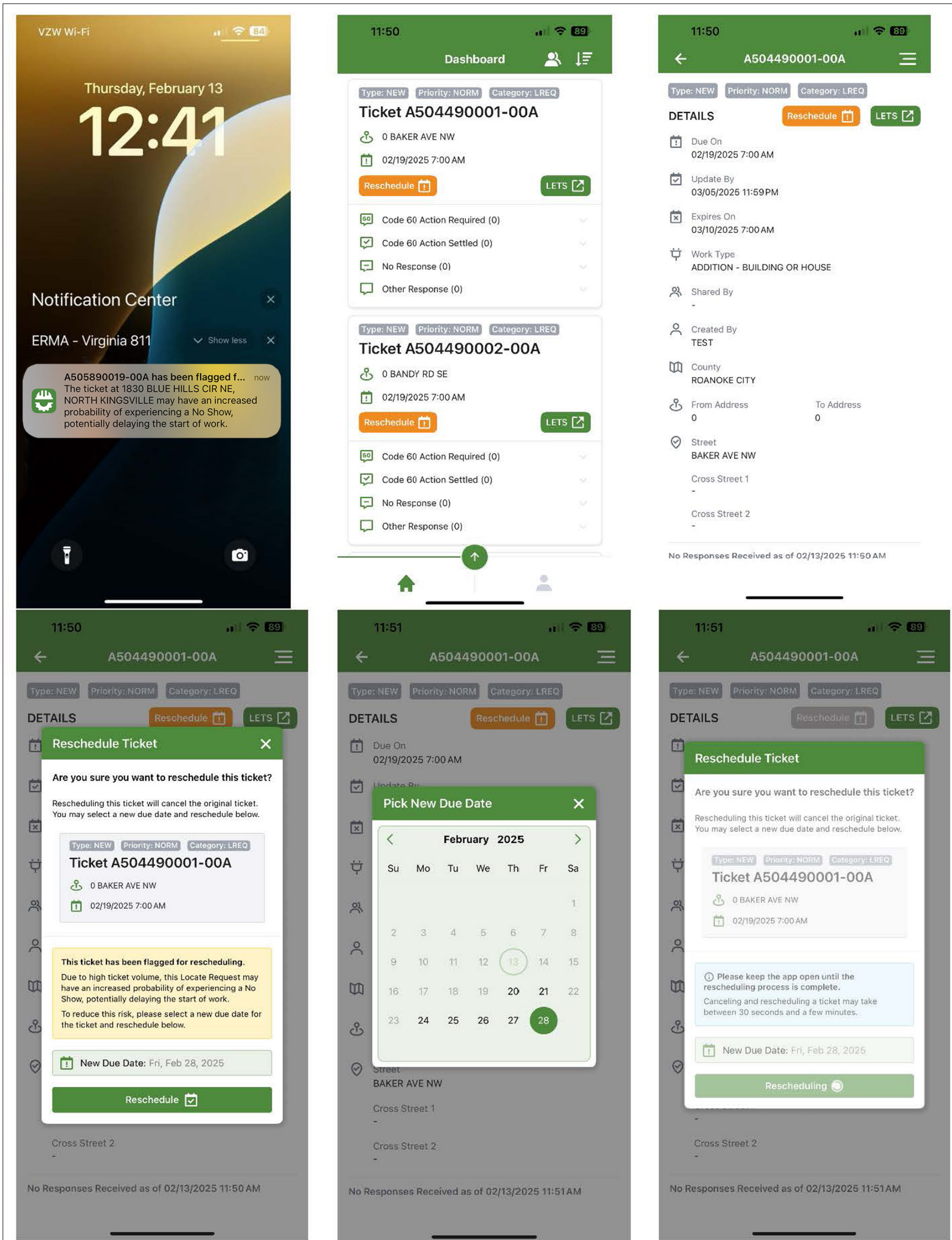
Code 60 Handling:

For locate requests requiring Code 60 decisions, you will see **Reject and Accept** options both on the Dashboard and within the **Locate Request View**, allowing quick resolution.

Reschedule:

The **Reschedule** option allows users to modify a locate request's scheduled time. This feature is also available for locate requests not predicted to be late, indicated by a gray button. For late-predicted locate requests, the **Reschedule** button appears in orange, making it easier to identify locate requests that need urgent action.





Late Prediction / Reschedule:

This feature alerts users when a locate request is at risk of missing its deadline, offering an opportunity to reschedule proactively. The system provides notifications and visual indicators to highlight affected tickets.

Email Notification for Late Prediction (Outside of ERMA):

When a locate request is predicted to be late, users receive an email notification outside of the app. This ensures timely updates, even when not actively using the system, allowing for better coordination and responsiveness.

